Nikon A1
Troubleshooting Guide
IF THE EYEPOR'T ISN’T WORKING RIGHT:

1. Click the EYE PORT button

4. Click the REMOVE INTERLOCK button (blinking)
Once set, these will be remembered for your session and you need only click the EYE PORT button to switch back and forth from broadband to laser light.
IF THE TI PAD WINDOW IS NOT VISIBLE (CAN’T RUN THE MICROSCOPE OR DO A Z-STACK):

1. Open DEVICES > MANAGE DEVICES command in command line
2. Click the ‘Ti’ ICON
3. Click CONNECT
4. Click CLOSE
5. The Ti Pad window will appear and the ND acquisition window will allow the Z-Stack option to be selected.

IF THE COMPUTER FREEZES (MOUSE WON’T WORK):

1. Turn off the computer at the power button (depress the button until the computer shuts down).
2. Turn off the A1 stack (number ‘6’).
3. Reboot the computer and log in.
4. Turn on the A1 stack, wait for the lights to stop blinking.
5. Launch elements software.